

CLAIM PROCEDURE

Dear Customer,

Thank you for visiting our website. If your name is matching with the data available in the [list](#), we request you to kindly approach the bank with the request letter for revival / refund of the deposit duly signed by the authorized signatories with necessary documents as proof of deposit.

As per regulatory guidelines, the bank is required to transfer the unclaimed deposit beyond 10 years to Reserve Bank of India under 'The Depositor Education and Awareness Fund Scheme, 2014-Section 26A of the Banking Regulation Act, 1949.

If the bank confirms that the account is available, the bank would settle the funds within one month from the date of receipt of claim.

In case of account holders whose name does not match with the data available in the [list](#), they may take up the matter with the bank with required proof of documents.

In both the above cases, if the bank is not able to inform the position of the account, we request you to take up the matter with the concerned Relationship Manager or The Compliance Officer of the bank or via email at sgindia.ccare@socgen.com